

BCP Council Highways Maintenance Service Standards 2024/2025

As a result of inflationary cost pressures services will be limited to maintaining roads, pavements and cycleways in line with our statutory duty and adopted Inspection Policy and Procedure. <https://www.bcpCouncil.gov.uk/documents/roads-and-transport/Highway-Inspection-Policy-Procedure.pdf>

Standards summary

- Maintenance works will be limited to fixing/removing safety defects only. It's not possible for repairs to be carried out everywhere at the same time, meaning repairs must be prioritised using a risk-based approach within our adopted policy. Even with the extra funding recently announced for local government, councils have for some time been significantly underfunded by central government for highway maintenance work.
- Increasing incidents of severe weather conditions increase the incidences of potholes which can appear very quickly. We will prioritise those which pose the greatest safety concerns first.
- Where infrastructure fails which isn't required to fulfil a regulatory, or statutory duty it will be removed if beyond economical repair.
- Gully emptying will remain scheduled on an average 2-4 year cycle with more frequent visits to assets with a known flood risk.
- Winter (gritting) services remain unchanged following comprehensive service review in 2022. From October to April, the service is ready to react 24-hours a day when the temperatures drop.
- Emergency out of hours provision remains unchanged, though capacity to respond extended periods of any snow and severe weather events will reduce due to the reduction in grounds services staff and resources to facilitate a response.